

COMPREHENSIVE TRAINING PROGRAMS CATALOG

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FULL AND MULTI-DAY TRAININGS



At Unorthodox Leadership Consulting, we empower organizations and educational institutions to thrive by investing in their most valuable resource: their people. Our Comprehensive Training Programs are built on five transformative pillars—self-leadership, organizational growth, team empowerment, leadership development, and workplace equity—creating environments that are resilient, innovative, and primed for success. When individuals excel, entire organizations and schools flourish.

Our programs are designed for all levels of professionals, from entry-level staff to senior executives, as well as educators and administrators. This approach ensures that every layer of an organization or educational system fosters growth, inclusion, and collaboration.

Additionally, we provide fully customizable training solutions tailored to meet the specific needs and goals of your organization or educational program, driving sustainable growth and long-term success.

Career Development

Creative Problem Solving
Developing Creativity
Leadership Development for Women

Project Management Ten Soft Skills You Need

Education

Getting Started with Project-Based Learning Magnet Schools 101: A Blueprint for Success

Time to Teach: Manage Classroom Behaviors Like a Boss

Human Resources

Talent Management

Train-The-Trainer

Unconscious Bias

Personal Development

Being a Likeable Boss

Critical Thinking

Developing Emotional Intelligence

Goal Setting and Getting Things Done

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High Performance Teams Inside the Company

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Middle Manager

Office Politics for Managers Performance Management

Self-Leadership

Servant Leadership

Supervising Others

Team Building Through Chemistry

Trust Building and Resilience Development Virtual Team Building and Management

Workplace Essentials

Accountability in the Workplace

Appreciative Inquiry

Business Acumen

Business Ethics

Change Management

Respect in the Workplace

Responsibility in the Workplace

Recognizing Employee Excellence

Risk Assessment and Management

Team Building for Managers

Teamwork And Team Building

CAREER DEVELOPMENT



Creative Problem Solving

In the past few decades, psychologists and business people alike have discovered that successful problem solvers tend to use the same type of process to identify and implement the solutions to their problems. This process works for any kind of problem, large or small.

The Creative Problem-Solving workshop will give participants an overview of the entire creative problem solving process, as well as key problem solving tools that they can use every day. Skills such as brainstorming, information gathering, analyzing data, and identifying resources will be covered throughout the workshop.

Developing Creativity

Children have an innate creative ability when they are born, but for some reason adults can lose it along the way. Your participants will move out of the mundane, be more curious, engage, and explore new ideas. Recognize creativity and be ready when it happens.

With our Developing Creativity course your participants will learn how to remove barriers that block or limit their creativity. They will improve their imagination, divergent thinking, and mental flexibility. Participants will learn mind mapping, individual brainstorming, and when to recognize and look for what inspires them to be more creative.

Leadership Development for Women

Women's leadership has consistently proven to be a powerful force for positive change in the world, with female leaders sharing unique skills, strengths, and perspectives that are essential for creating a more equitable society. Despite the advancements of female leadership over the years, women continue to face numerous challenges in leadership positions, including gender stereotypes, bias, and underrepresentation. Understanding the importance of women's leadership is not only a matter of justice and equality, but also a critical step towards creating a better, more inclusive world for everyone. Today, women are stepping up and making their voices heard, while breaking down barriers and shattering glass ceilings along the way.

The Leadership Development for Women course will provide participants with the tools to navigate challenges, gain confidence to lead, and motivate future generations. Additionally, participants will gain knowledge on the value of networking and mentoring for inspiring others to recognize their full potential as leaders. By empowering women leaders, we are not only creating a more equitable society, but we are also uncovering capabilities that will help to fuel business growth and innovation.

Project Management

With the increasing demand for efficient project delivery, mastering the art of project management has become a critical skill for both businesses and individuals. Project management is the practice of planning, organizing, and managing resources to achieve specific goals and objectives, while adhering to the predefined project parameters. It provides control over the project lifecycle, from its initiation to its completion. Whether a business is planning a small-scale project or a large-scale initiative, effective project management is the key to ensuring success.

The Project Management 7th Edition course will cover principles and techniques in accordance with the Project Management Body of Knowledge (PMBOK) 7th Edition, which is the globally recognized standard for project management best practices. Participants will gain an understanding of value delivery, project management principles, as well as performance domains that are important for final delivery outcomes. As the world continues to change with technology evolving and new organizations emerging, it's important to reconsider the global perspectives that are found within the PMBOK Guide.

Ten Soft Skills You Need

The meaning of Soft Skills can sometimes be difficult to describe. It can be that unique attribute or characteristic that facilitates great communication. It can be the special way that you show confidence in a challenging situation. These and other events can become more easily managed with this great workshop.

With our Ten Soft Skills You Need workshop your participants will begin to see how important it is to develop a core set of soft skills. By managing and looking at the way people interact and seeing things in a new light, your participants will improve on almost every aspect of their career.

EDUCATION



Getting Started with Project-Based Learning

This course is designed to equip educators with the foundational knowledge and practical strategies needed to implement engaging, real-world projects in the classroom. This course explores how to design and manage dynamic, student-centered learning experiences that foster critical thinking, creativity, collaboration, and problem-solving skills. Educators will learn how to align projects with curriculum standards, assess student progress, and create meaningful connections between classroom learning and real-world applications. By the end of this course, participants will be prepared to launch impactful project-based learning (PBL) initiatives that inspire student curiosity and drive academic success.

Magnet Schools 101: A Blueprint for Success

This comprehensive course is designed for educators, administrators, and district leaders seeking to deepen their understanding of magnet programs and their impact on student achievement and school diversity. Participants will explore the history, purpose, and foundational principles of magnet schools, along with best practices for successful implementation and evaluation.

Key topics include designing specialized curricula, fostering inclusive and equitable learning environments, engaging diverse communities, and leveraging innovative teaching strategies to meet student needs. The course also covers strategies for sustaining and scaling magnet programs, securing funding, and aligning programs with district and state goals. Through interactive discussions, real-world case studies, and collaborative planning, attendees will gain practical tools and actionable insights to develop, sustain, and continuously improve innovative magnet programs. Participants will be

empowered to create dynamic learning environments that drive academic excellence, celebrate diversity, and provide equitable opportunities for all students.

Time to Teach: Manage Classroom Behaviors Like a Boss

This course is a powerful, solutions-focused course designed to help educators tackle low-level disruptive behaviors before they escalate and reclaim valuable instructional time. This course empowers teachers with innovative strategies to address repeated rule violations and prevent chronic misbehavior from derailing classroom learning.

Participants will learn proactive techniques to establish clear expectations, manage classroom dynamics, and implement consistent consequences that encourage students to take ownership of their actions. By fostering accountability and a positive classroom culture, teachers can minimize disruptions and maximize student engagement and academic success.

This course offers practical tools to stop misbehavior in its tracks, allowing educators to lead with confidence, build strong student relationships, and transform their classrooms into focused, respectful, and high-achieving environments.

HUMAN RESOURCES



Talent Management

Every company wants to have the best and brightest employees, and with Talent Management that can be achieved. With a company's workforce generally being its highest cost, does it not make sense to invest in it? With Talent Management you are developing a more skilled workforce, and attracting better and more skilled new hires.

We all know that training and retraining is expensive, and our Talent Management workshop will reduce these costs. Recruiting the correct people, and keeping a talented workforce is a priority. Having a talented group of employees has always been a key to success; it will translate into better performance and higher productivity. Talent Management is the investment that will pay dividends for years to come.

Train-The-Trainer

Whether you are preparing to be a professional trainer, or you are someone who does a bit of training as a part of their job, you always want to be prepared. Your participants will understand that training is a process where skills, knowledge, and attitudes are applied in a unique way.

Our Train-The-Trainer workshop will provide your participants the skills to help them deliver engaging and compelling workshops. Skills such as facilitating, needs analyses, and managing tough topics will give

your trainees what they require to become a trainer themselves.

Unconscious Bias

Everyone has unconscious biases. They live in the recesses of the human brain without us realizing it. These biases are grown in each individual and can greatly influence the day to day decisions that are made both at home and at work.

Our <u>Unconscious Bias</u> workshop will introduce your participants to the ideas and techniques for defining and understanding different unconscious biases. It will show the effects that these biases have on the culture and the business practices of a company. The workshop will also cover the steps to introduce a successful unconscious bias training program in your organization.

PERSONAL DEVELOPMENT



Being a Likeable Boss

Being more likeable is a quality everyone can increase and improve. Being likeable and a figure of authority is where some challenging conflicts can arise. With this workshop your participants will recognize these possible areas of conflict and develop the skills and knowledge to overcome them.

Our Being a Likeable Boss workshop will show that honesty and trust will be your participant's biggest tools in fostering a better relationship with their employees. Trusting your team by avoiding micromanagement, using delegation, and accepting feedback will put your participants on the right path to be a more likeable boss.

Critical Thinking

Critical thinking is vital to *any* kind of success, including your career and beyond. Simply put, critical thinking is a questioning approach to form a judgment or conclusion. It encourages reflective and independent thinking to guide us through the hundreds of decisions that we make throughout a week. Having these skills provides you with the best chance of making an informed decision. Everything and anything can be a subject to question with critical thinking.

As problems are bound to come up in any organization, it's important to know how to address these

challenges with good reasoning and logic. Utilizing your critical thinking skills will lead you toward being a more rational and disciplined thinker. This workshop will provide you the skills to approach problems critically, as well as recognize the power of open-mindedness and altering your perspective, in order to make the best choices.

Developing Emotional Intelligence

Taking control over the emotions that shape our lives can have powerful effects. Emotional intelligence (EI) is the ability to recognize and manage our emotions, behaviors, and impulses, as well as apply this knowledge to the world around us. It encourages self-awareness, internal motivation, and the exploration of diverse perspectives. Through effective and authentic communication, emotional intelligence will create positive relationships within any organization.

Emotional intelligence is a skill that can be developed, in which these skills will help you to maximize your personal and professional success. The Developing Emotional Intelligence course will provide participants with the tools to gain control over emotions, navigate challenging situations, and communicate empathetically. With emotional intelligence, you can build a happy and prosperous life.

Goal Setting and Getting Things Done

Goal Setting is one of the most basic and essential skills someone can develop. We touch on goal characteristics, time management, and what to do when setbacks occur. This workshop will provide the knowledge and skills your participants need to complete more tasks, and get things done.

Our Goal Setting and Getting Things Done workshop will cover strategies to help your participants deal with distractions and overcome procrastination. These skills will translate into increased satisfaction in their professional and personal lives. Your participants will learn the Goal Setting characteristics of successful people and in turn will become happier and more productive individuals.

SALES AND MARKETING



High Performance Teams Inside the Company

High Performance Teams (Inside the Company) are organizations, teams or groups working inside an office environment that are focused on achieving the same goals. Bringing team members together can sometimes be a challenge task. This workshop identifies these challenges and helps your participants push through to success.

With our High Performance Teams (Inside the Company) workshop, your participants will begin to see how important it is to develop a

core set of high performance skills while working in an office locale. By knowing and managing the way people interact in an office setting, you will be positioning your high performance teams to accomplish any task.

High Performance Teams Remote Workforce

High Performance Teams (Remote Workforce) are organizations, teams or groups working in a virtual environment that are focused on achieving the same goals. Bringing team members together through a virtual environment can be a challenge task. This workshop identifies these challenges and helps your participants push through to success.

With our High Performance Teams (Remote Workforce) workshop, your participants will begin to see how important it is to develop a core set of high performance skills, while working remotely. By knowing and managing the way people interact in a remote environment, you will be setting up your high performance teams to accomplish any task.

Motivating Your Sales Team

Everyone can always use some inspiration and motivation. This workshop will help your participant's target the unique ways each team member is motivated. Finding the right incentive for each member of your

sales team is important as motivation works best when it is developed internally. Harness this through better communication, mentoring, and developing the right incentives.

Motivating Your Sales Team will help your participants create the right motivating environment that will shape and develop their sales team with right attitude and healthy competition. Instilling that unique seed which grows the motivation in your team will ensure an increase in performance and productivity. Have the best sales team you can have through better motivation.

SUPERVISORS AND MANAGERS



Coaching and Mentoring

You are in your office looking over your performance report and it happened again. Your low performing employee failed to meet quota this month even after you spoke with them about the importance of meeting goals. This employee has a great attitude and you know they can do better. You just do not know how to motivate them to reach the goal. Money used to work, but that has worn off. You are baffled and you know being frustrated makes matters worse. What do you do?

The Coaching and Mentoring focuses on how to better coach your employees to higher performance. Coaching is a process of relationship building and setting goals. How well you coach is related directly to how well you are able to foster a great working relationship with your employees through understanding them and strategic goal setting.

Developing New Managers

With this workshop your candidates will be provided the skills they need to succeed. By identifying prospective managers early and identifying a clear management track, your company will prosper and thrive with a solid development structure. Becoming a new manager can seem like a daunting and challenging task. To overcome these hurdles, create an environment where employees know what is expected of them.

With our How to Develop New Managers course your participants will gain the support, best practices, and knowledge. This workshop will help your company develop well rounded, fair and confident managers. By identifying early, you will be able to groom prospective candidates and provide the best chance for success.

Employee Motivation

When you think of staff motivation, many things may come to mind: more money, a bigger office, a promotion, or a better quality of life. The truth is, no matter what we offer people, true motivation must come from within. Regardless of how it is characterized, it is important to get the right balance in order to ensure that you have a motivated workforce.

The Employee Motivation workshop will give participants several types of tools to become a great motivator, including goal setting and influencing skills. Participants will also learn about five of the most popular motivational models, and how to bring them together to create a custom program.

Knowledge Management

The Encarta Dictionary defines knowledge management as the organization of intellectual resources and information systems within a business environment. Sounds pretty simple, right? Take a moment, though, and think about all the information that each person has in their brain. That's a lot of knowledge!

The Knowledge Management workshop will give participants the tools that they will need to begin implementing knowledge management in your organization, no matter what the size of the company or the budget. Wherever there are humans working together for one goal, there is knowledge to be harvested, stored, and dispensed as needed.

Leadership and Influence

They say that leaders are born, not made. While it is true that some people are born leaders, some leaders are born in the midst of adversity. Often, simple people who have never had a leadership role will stand up and take the lead when a situation they care about requires it. A simple example is parenting. When a child arrives, many parents discover leadership abilities they never knew existed in order to guide and protect their offspring.

Once you learn the techniques of true Leadership and Influence, you will be able to build the confidence it takes to take the lead. The more experience you have acting as a genuine leader, the easier it will be for you. It is never easy to take the lead, as you will need to make decisions and face challenges, but it can become natural and rewarding.

Manager Management

With this course you will be able to provide the skills, guidance, and empowerment to your team of managers. They will then be better suited in leading and motivating their team and thus produce fantastic results. To be a successful manager means having a wide range of skills. Through this workshop you will be able to disperse your knowledge and experience throughout your leadership team.

Manager Management takes a special type of leader. This workshop will expand your participant's knowledge and provide a way for them to teach and lead new and experienced managers. As every manager knows that learning never stops, this workshop will have something for everyone.

Middle Manager

Traditionally, middle managers make up the largest managerial layer in an organization. The Middle Manager is responsible to those above them and those below them. They head a variety of departments and projects. In order for a company to operate smoothly, it is essential that those in middle management be committed to the goals of the organization and understands how to effectively execute these goals.

It is crucial for businesses to focus on these essential managers and provide them with the opportunities to succeed. No matter the organization's structure or size, it will benefit from employing well- trained middle managers. Having a middle manager understand their role in the organization is very important. They are in communication with a very large percentage of the company, and will have a large impact throughout the organization.

Office Politics for Managers

You have likely experienced some form of Office Politics. Working with different personalities, opinions, backgrounds, and values is a challenge in any environment. It is an inevitable fact that when people are working together personalities can and will clash. No one is an island, so working together as a team is incredibly important for the organization and every employee.

Office Politics is about creating and maintaining better relationships. It is about communicating and working with your peers and colleagues in a way that is mutually beneficial. Employees who understand the positive aspects of Office Politics are better team members and end up being more successful and productive.

Performance Management

Performance Management is making sure the employee and the organization are focused on the same priorities. It touches on the organization itself by improving production and reducing waste. It helps the employee or individual set and meet their goals and improves the employee manager relationship. This is key in keeping an organization and employee aligned, which improves performance and productivity, is Performance Management.

When changes occur Performance Management helps the transition to be smoother and less hectic. It helps the organization and employee have a stream-lined relationship which improves communication and interactions between the two groups. It will help close any gaps that exist in an employee's skill-set and make them a more valuable employee through feedback and coaching.

Self-Leadership

As we grow, we learn to become leaders. Being a leader is natural for some, and learned for others. No matter how we have become a leader, it is important to remember we must lead ourselves before we lead others. Take the time to motivate yourself and realize that you can do it.

With our <u>Self-Leadership</u> workshop, your participants will discover the specifics of how to be a better leader for themselves and for others. Your participants will be able to guide themselves in positives ways, which equals success!

Servant Leadership

Servant leadership can seem like a contradicting term, but it is becoming a very popular tool in many businesses. Servant leadership is a philosophy that involves focusing on others, on their success, and in turn to build better relationships that benefit both manager and employee. Servant leadership shows that managers can be great leaders while boosting their employee's confidence and further their success at the same time.

With our Servant Leadership workshop your participants will focus on the growth and development of their employees and ensuring their success. In doing so, the leader succeeds when their employees do. With a business team, servant leadership can not only help employees achieve and grow, but it can also benefit their leaders and the company as a whole.

Supervising Others

Supervising others can be a tough job. Between managing your own time and projects, helping your team members solve problems and complete tasks, and helping other supervisors, your day can fill up before you know it.

The Supervising Others workshop will help supervisors become more efficient and proficient, with information on delegating, managing time, setting goals and expectations (for themselves and others), providing feedback, resolving conflict, and administering discipline.

Team Building Through Chemistry

Teams are unavoidable in any business. The key to successful team building is addressing the importance of chemistry. By staying aware of the chemistry as you build the group, you will increase the chance of avoiding pitfalls and developing a sense of unity.

With our Team Building Through Chemistry workshop, your participants will discover the specifics of how building a team through chemistry will lead to success. It is not enough to have a group of people just work on a project. They need to connect and utilize each other's strength through team chemistry.

Trust Building and Resilience Development

Ensuring that relationships are built on trust is important for every organization. Trust is not just something you say, it's something you do and build. By providing your employees with the tools they need, it shows them that you are willing to invest in them and that you care about their well-being.

With our <u>Trust Building and Resiliency</u> workshop your participants will be given the skills that will promote honesty and build trust throughout your organization. Having resilient employees is crucial in creating an environment that is a safe place for everyone to work. Remember you gain trust by giving trust!

Virtual Team Building and Management

There are an estimated one billion virtual workers in 2012, and the number is expected to continue climbing well into the future. With a global workforce you are provided with a cost effective and

talented pool of employees to draw from. With a virtual team you are given a Follow the Sun production environment.

With a virtual team you have the normal issues of a localized team, with the additional challenges of distance and cultural differences. Virtual Team Building and Management will give you participants the knowledge to work with these challenges and succeed in a growing global workforce.

WORKPLACE ESSENTIALS



Accountability in the Workplace

Accountability helps to ensure that every employee will take responsibility for their performance and behaviors, and continue to manage this responsibility. When we implement goals and communicate with one another, we can achieve powerful results. Building an accountable workplace requires strong teamwork and collaboration. Every team member must have a strong understanding of the values of the company and recognize the importance of their dedication, in order to attain success.

The Accountability in the Workplace course will provide you with informative tools and practical strategies that can be used to help empower the team to work towards achieving the benefits of accountability. Accountable employees will fuel performance and productivity, and generate an enhanced workplace.

Appreciative Inquiry

Organizations can be thought of as a living being made up of the individuals working within it. Appreciative Inquiry has the ability to change the whole organization by changing the people. Through positive questioning employees will be directed to move in a positive direction. Recognizing the strengths and values of what works, as opposed to what's wrong will transform the individuals and in turn transform the organization.

Appreciative Inquiry is a shift from looking at problems and deficiencies and instead focusing on strengths and successes. It is a tool for change, and it will strengthen relationships throughout your business. Through best practices and positive stories your participants will transform your organization.

Business Acumen

Through our Business Acumen workshop your participants will improve their judgment and decisiveness skills. Business Acumen is all about seeing the big picture and

recognizing that all decisions no matter how small can have an effect on the bottom line. Your participants will increase their financial literacy and improve their business sense.

Business Acumen will give your participants an advantage everyone wishes they had. The workshop will help your

participants recognize learning events, manage risk better, and increase their critical thinking. Business Acumen has the ability to influence your whole organization, and provide that additional edge that will lead to success.

Business Ethics

A company's ethics will determine its reputation. Good business ethics are essential for the long-term success of an organization. Implementing an ethical program will foster a successful company culture and increase profitability. Developing a Business Ethics program takes time and effort, but doing so will do more than improve business, it will change lives.

A company's ethics will have an influence on all levels of business. It will influence all who interact with the company including customers, employees, suppliers, competitors, etc. All of these groups will have an effect on the way a company's ethics are developed. It is a two-way street; the influence goes both ways, which makes understanding ethics a very important part of doing business today. Ethics is very important, as news can now spread faster and farther than ever before.

Change Management

Change is a constant in many of our lives. All around us, technologies, processes, people, ideas, and methods often change, affecting the way we perform daily tasks and live our lives. Having a smooth transition when change occurs is important in any situation and your participants will gain some valuable skills through this workshop.

The Change Management workshop will give any leader tools to implement changes more smoothly and to have

those changes better accepted. This workshop will also give all participants an understanding of how change is implemented and some tools for managing their reactions to change.

Respect in the Workplace

A respectful work environment is essential to the overall success of your team, as well as a contribution to a stronger work reputation. Evidently, when we learn to accept the differences between the values and perspectives of those around us, we can continue to grow as a team with this shared knowledge. The concept of respect is often taught at a young age; however, it is just as important to remind adults to model respective behaviors. Remember, it is the responsibility of all team members to be respectful to one another, and address conflict in a positive manner in order to accomplish a healthy, safe work environment.

Our Respect in the Workplace workshop will give you the tools and conversation to help empower your team to recognize behaviors that influence the performance done within the workplace. A respectful workplace is one in which integrity and professionalism are displayed, and the skills to communicate and recognize one another are practiced.

Responsibility in the Workplace

One of the most critical traits to look for in an employee is responsibility. Responsible employees drive the success of an organization, whether for profit or not for profit.

The responsibility in the workplace workshop will introduce to you the idea of responsibility and the traits that define a responsible employee. It will also show the effects of having responsible employees versus irresponsible employees. And finally, the workshop will cover the steps to becoming more responsible.

Recognizing Employee Excellence

The success of any business is intricately tied to its employees, making them invaluable assets within the professional environment. When we recognize their excellence, we do more than just validate their hard work; we pave the way for a workplace culture of motivation and drive. Employee recognition is the timely acknowledgment of a person's or team's behavior, effort, or business result that supports the organization's goals and values. Many corporations are now realizing the immense potential of building a recognition culture, and are consequently experiencing the numerous benefits this strategic move brings along. Recognition and rewards of our efforts at work do not just make us feel good, but it also motivates us to maintain high standards and continually strive for excellence.

The Recognizing Employee Excellence course will provide participants with the tools to design an employee recognition program, develop effective recognition strategies, and ensure that recognition is both fun and tailored to employee needs. With these insights, participants will be better able to align their teams' efforts with the company's vision, leading to increased job satisfaction, higher productivity, and improved business results.

Risk Assessment and Management

It is not possible to control or manage 100% of risk, but knowing what do before, during, and after an event will mitigate the damage and harm. Identifying potential hazards and risks and making it part of the day to day business is important. Safety should be the first priority as every business must face the reality of risks and hazards.

Through our Risk Assessment and Management course your participants will be aware of hazards and risk they didn't realize were around their workplace. Identifying hazards through proper procedures will provide your participants the ability to prevent that accident before it occurs. Limiting and removing potential dangers through Risk Assessment will be an incredible investment.

Team Building for Managers

Teamwork is a part of everyday business life. Whether it's virtual, in the office, or on the road, we are often expected to be a functional part of a team. Having a strong team benefits every organization and will lead to more successes than not. Teamwork is how your participants will elevate that event or project from just OK to great!

Through our Team Building for Managers workshop participants will be encouraged to explore the different aspects of a team, as well as ways that they can become a top-notch team performer. They will be given the details and concepts of what makes up a team, and what factors into being a successful team and team member. Activities that build camaraderie, develop problem solving skills, and stimulate interaction will give your participants what is needed to be a great team member.

Teamwork and Team Building

For most of us, teamwork is a part of everyday life. Whether it's at home, in the community, or at work, we are often expected to be a functional part of a performing team. Having a strong team will benefit any organization and will lead to more successes than not.

The Teamwork and Team Building workshop will encourage participants to explore the different aspects of a team, as well as ways that they can become a top-notch team performer. Your participants will be given the details and concepts of what makes up a team, and what factors into being a successful team and team member.